

भारत सरकार GOVERNMENT OF INDIA

रेल मंत्रालय MINISTRY OF RAILWAYS

रेलवे बोर्ड RAILWAY BOARD

No.2023/I & Trans. Cell /Digi-Locker in Recruitment

New Delhi, Date: 24.08.2024

The Chairman
Railway Recruitment Boards
All Indian Railways

The General Manager
PCPOs, PHODs
All Indian Railways

Subject: Digi-Locker in Recruitment by RRB / Zonal Railways

With the policy objective of sharply compressing recruitment timelines, between vacancy notices to joining, by leveraging Digital Infrastructure to make it better secured, to bring efficiency, transparency and eliminate redundancies, Railway Board and MeiTY (NeGD - National e-Governance Division) had collaborated on a policy initiative in October 2023 with RRB/Bengaluru as the nodal for integrating Digi-Locker in IR's Recruitment process. First RRB recruitment notice in March 2024 went live successfully.

2. Government of India, MeiTY vide Gazette Notification GSR 111 (E) of 08.02.2017 (F.No. 3(29)/2016-EG-II) Rule 9-A of the Information Technology Act 2000 has notified the statutory provision that, issuing certificates or documents in Digi-Locker and accepting documents or certificates shared (as issued) from Digi-Locker are at par with original Physical Documents.
3. Gol, DARPG vide its O.M. No. Misc./Universal Digital Access/20-21 (e-6862) dated 28.12.2020 has directed to fast-track adoption of Digi-Locker and that "all Ministries / Departments including their attached / subordinate offices / autonomous / statutory organizations / PSUs / academic institutions / **recruiting agencies** etc. shall integrate their systems with Digi-Locker for issuing and verifying documents / certificates to the citizens and also ensure that the documents already issued earlier shall also be made available in Digi-Locker platform in mission mode approach in a time-bound manner."
4. It has been decided that Chairman/RRBs and Zonal Railways shall ensure that:
 - a. All recruitments are integrated with Digi-Locker in on-line application processes / notices.
 - b. IR / RRBs would issue Appointment Letters and Travel Concession to eligible / qualified candidates on Digi-Locker (as issued document).
 - c. Document verification would be Digi-Locker based and wherever physical document verification is to be done, it would be endorsed by the verifying officer that 'physical documents not available as issued document in Digi-Locker'.
 - d. Medical check-up / examination, on first appointment to Railways, would be done on the basis of appointment letter issued in Digi-Locker to the candidates and w.r.t. bio-metric verification at the Railway Hospital / Health Unit.

- e. Wherever, Training is mandatory before joining a working-post, like ALPs/Loco Pilots/ASMs etc., the letters issued by Railway Administration with reference to which trainees report to the Training Centre / ZTI, shall be issued in Digi-Locker and training performance also placed in Digi-Locker of the candidate.
5. Establishment (RRB) Directorate Railway Board is Nodal and for any Technical Assistance on Digi-Locker the SPOC (single point of contact) at MeiTY is Additional Director, NeGD (Mr Durgaprasad Dash, email durga@digitalindia.gov.in).

This issues with the approval of the Railway Board (DG/HR and the Chairman & CEO).

Kindly acknowledge receipt and ensure compliance.

**Rajiv
Gandhi**
Digitally signed
by Rajiv Gandhi
Date:
2024.08.24
20:04:47 +05'30'
(Rajiv Gandhi)
EDE (RRB)

**Pranav
Kumar
Mallick**
Digitally signed by
Pranav Kumar Mallick
Date: 2024.08.24
21:40:29 +05'30'
(Pranav Kumar Mallick)
ED / Transformation
email: pranav.mallick@nic.in

Copy: as per list attached

No.2023/I & Trans. Cell /Digi-Locker in Recruitment

New Delhi, Date: 24.08.2024

Copy for information to:

1. The Director General, National Academy of Indian Railways, Vadodara.
2. The Director General, Indian Railway Institute of Civil Engineering, Pune.
3. The Director General, Indian Railway Institute of Mechanical and Electrical Engineering, Jamalpur.
4. The Director General, Indian Railway Institute of Signal Engineering and Telecommunications, Secunderabad.
5. The Director General, Indian Railway Institute of Electrical Engineering, Nasik.
6. The Director General, Indian Railway Institute of Transport Management, Lucknow.
7. The Executive Director, Indian Railways Centre for Advanced Maintenance Technology, Gwalior.
8. The Registrar, Railway Claims Tribunal, Delhi.
9. The Chief Commissioner of Railway Safety, Lucknow.
10. The Secretary, Railway Rates Tribunal, Chennai.
11. The Chairman, Railway Recruitment Board, Ahmedabad. Ajmer, Allahabad, Bangalore, Bhopal, Bhubaneswar, Chandigarh, Chennai, Gorakhpur. Guwahati, Jammu & Srinagar, Kolkata, Malda, Mumbai, Muzaffarpur, Patna, Ranchi, Secunderabad and Trivendrum.
12. The Genl. Secy., AIRF, Room No. 253, & NFIR Room No. 256-E, Rail Bhavan
13. The Secy. Genl., IRPOF, Room No. 476-K. FROA, Room No. 256-A&AIRPFA, Room No. 256-D Rail Bhavan.

**Pranav Kumar
Mallick**
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Mallick
Date: 2024.08.24 21:41:21 +05'30'
(Pranav Kumar Mallick)
ED / Transformation

No.2023/I & Trans. Cell /Digi-Locker in Recruitment

New Delhi, Date: 24.08.2024

Copy for information to:

1. Advisor/MR, EDPG/MR, OSD/MR, OSD/Coord/MR, Additional PS/MR PS/MoSR(D), EDPG/MoSR(D), EDPG/MoSR(J), Addl.PS/MoSR(J)
2. PSOs/Sr.PPSs/PPSs to CRB & CEO, M/O&BD, MF, M/TRS, M/Infra
3. All DGs, Secretary/RB, All AMs, PEDs, All EDs, Railway Board.
4. IG/P&TS, Railway Board.
5. RBCC, Room No. 476 for uploading on the website.

**Pranav Kumar
Mallick**
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(Pranav Kumar Mallick)
ED / Transformation



भारत का राजपत्र The Gazette of India

असाधारण

EXTRAORDINARY

भाग II—खण्ड 3—उप-खण्ड (i)

PART II—Section 3—Sub-section (i)

प्राधिकार से प्रकाशित

PUBLISHED BY AUTHORITY

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नई दिल्ली, बुधवार, फरवरी 8, 2017/माघ 19, 1938

No. 88]

NEW DELHI, WEDNESDAY, FEBRUARY 8, 2017/MAGHA 19, 1938

इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी मंत्रालय अधिसूचना

नई दिल्ली, 8 फरवरी, 2017

सा. का. नि. 111 (अ).— सूचना प्रौद्योगिकी अधिनियम, 2000 (2000 का 21) की धारा 87 की उप-धारा (1) द्वारा प्रदत्त शक्तियों का प्रयोग करते हुए केंद्र सरकार एतद्वारा सूचना प्रौद्योगिकी (डिजिटल लॉकर प्रसुविधाएँ उपलब्ध करने वाले मध्यवर्तियों द्वारा सूचना का परिरक्षण और प्रतिधारण नियम), 2016 में संशोधन करके निम्नलिखित नियम बनाती है, अर्थात् :—

- (1) इन नियमों को सूचना प्रौद्योगिकी (डिजिटल लॉकर प्रसुविधाएँ उपलब्ध कराने वाले मध्यवर्तियों द्वारा सूचना का परिरक्षण और प्रतिधारण) संशोधन नियमावली, 2017 कहा जाएगा ।
- (2) ये नियम सरकारी राजपत्र में उनके प्रकाशन की तारीख से लागू होंगे ।
2. सूचना प्रौद्योगिकी (डिजिटल लॉकर प्रसुविधाएँ उपलब्ध कराने वाले मध्यवर्तियों द्वारा सूचना का परिरक्षण और प्रतिधारण) नियमावली, 2016 में :—

(क) आरंभिक पैरा में, शब्द, कोष्ठक और अक्षर "खण्ड (ब क)" के लिए, शब्द, कोष्ठक तथा "खण्ड (भ)" प्रतिस्थापित किए जाएंगे;

(ख) नियम 2 में, उप-नियम (1) में, खण्ड (थ) में, कोई बदलाव नहीं किया जाएगा ।

(ग) नियम 9 के बाद, निम्नलिखित नियम सम्मिलित किया जाएगा, अर्थात् :—

"9 क. डिजिटल लॉकर प्रणाली में प्रमाण पत्र अथवा दस्तावेज जारी करना तथा डिजिटल लॉकर खाते से साझा किए गए प्रमाण पत्रों अथवा दस्तावेजों को वास्तविक दस्तावेजों के समतुल्य स्वीकार करना -- (1) अधिनियम तथा नियमावली के अंतर्गत किए गए प्रावधानों के अनुसार जारीकर्ता प्रमाण पत्र अथवा दस्तावेज जारी करना शुरू कर सकता है तथा अनुरोधकर्ता उपभोक्ताओं के डिजिटल लॉकर खाते से साझा

MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY**NOTIFICATION**New Delhi, the 8th February, 2017

G.S.R. 111(E). — In exercise of the powers conferred by sub-section (1) of section 87 of the Information Technology Act, 2000 (21 of 2000), the Central Government hereby makes the following rules to amend the Information Technology (Preservation and Retention of Information by Intermediaries Providing Digital Locker Facilities) Rules, 2016, namely :—

1. (1) These rules may be called the Information Technology (Preservation and Retention of Information by Intermediaries Providing Digital Locker Facilities) Amendment Rules, 2017.

(2) They shall come into force on the date of their publication in the Official Gazette.

2. In the Information Technology (Preservation and Retention of Information by Intermediaries Providing Digital Locker Facilities) Rules, 2016,-

(a) in the opening paragraph, for the word, brackets and letter “clause (wa)”, the word, brackets and letter “clause (x)” shall be substituted;

(b) in rule 2, in sub-rule (1), in clause (q), for the word “License”, the word “Licence” shall be *substituted*;

(c) after rule 9, the following rule shall be *inserted*, namely:—

“9A. Issuing certificates or documents in Digital Locker System and accepting certificates or documents shared from Digital Locker Account at par with Physical Documents.—(1) Issuers may start issuing and Requesters may start accepting digitally (or electronically) signed certificates or documents shared from subscribers’ Digital Locker accounts at par with the physical documents in accordance with the provisions of the Act and rules made thereunder.

(2) When such certificate or document mentioned in sub-rule (1) has been issued or pushed in the Digital Locker System by an issuer and subsequently accessed or accepted by a requester through the URI, it shall be deemed to have been shared by the issuer directly in electronic form.

Explanation.— For the purpose of sub-rule (2), it is hereby clarified that if the links of the issued certificates or documents take the requester to the single source of truth, such as issuer repositories, automatic verification happens.”;

(d) for rule 12, the following rule shall be substituted, namely:-

“Appointment of grievance officer by the Digital Locker service provider for dispute resolution.—(1) Every Digital Locker service provider shall publish on its website the name of grievance officer and his contact details as well as mechanism by which any users or aggrieved person who suffers as a result of -

(a) access or usage of Digital Locker or Digital Locker system by any unauthorised person; or

(b) violation of licensing terms; or

(c) any other complaints not covered under clauses (a) and (b) above,

may notify their complaints against such access or usage or violation of licensing terms or any other complaints to such grievance officer.

(2) The grievance officer shall redress the complaints within one month from the date of receipt of complaint.

(3) Any aggrieved person may appeal to the Digital Locker Authority against the order of the Grievance Officer within a period of fifteen days from the date of receipt of such order.”;

(e) in rule 17, (i) in sub-rule (2), after the words “The Digital Locker service provider shall conduct”, the words “yearly audit of” shall be *inserted*;

(ii) in clause (a), the words “half yearly audit of” shall be *omitted*;

(iii) in clause (b), the words “a quarterly audit of” shall be *omitted*.

[F.No. 3(29)/2016-EG-II]
AJAY KUMAR, Addl. Secy.

Note.—The principal rules were published vide number G.S.R. 711(E), in the Gazette of India, Extraordinary, Part II, Section 3 – Sub-section (i), dated the 21st July, 2016.

No. MISC/UNIVERSALDIGITALACCESS/20-21(e-6862)
Government of India/ Bharat Sarkar
Department of Administrative Reforms and Public Grievances

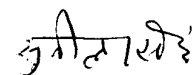
5th Floor, Sardar Patel Bhawan, New Delhi
Dated, the 28th December, 2020

OFFICE MEMORANDUM

Subject: Adoption of DigiLocker to promote Citizen Centric Service Delivery.

The undersigned is directed to say that the Government of India has introduced DigiLocker facility, where citizen can get authentic documents/certificates in digital format from the original issuers of these certificates anytime, anywhere without any physical interface with them. This is one of the key proactive initiatives towards enhancing the effectiveness of the service delivery to the citizens aligned with the philosophy of “**MINIMUM GOVERNMENT AND MAXIMUM GOVERNANCE**”. Several Government entities and various school boards, including the CBSE and State Governments are already successfully utilizing services of DigiLocker.

2. In order to make the service deliveries hassle free and friendly to citizens in accessing documents issued by various public authorities, it has been decided by the competent authority of the Government that the adoption of DigiLocker shall be fast tracked. Accordingly, **from the 1st January 2021 onwards**, all Ministries / Departments including their attached / subordinate offices / autonomous / statutory organizations / PSUs / academic institutions / recruiting agencies etc. delivering citizen services shall mandatorily integrate their systems with DigiLocker for issuing and verifying documents / certificates to the citizens and also ensure that the documents already issued earlier shall also be made available in DigiLocker platform in mission mode approach in a time-bound manner.
3. DigiLocker team in NeGD (National e-Governance Division) under Ministry of Electronics and Information Technology (MeitY) will provide necessary technical guidance and logistic supports to facilitate adoption of DigiLocker. A brief for on-boarding documents and contact details of resource persons in NeGD is enclosed for support and guidance at Annexure I.
4. This issues with the approval of Secretary, DARPG in consultation with Secretary, MeitY.



(Sunil Kumār Singh)

Under Secretary to the Govt. of India

Tel. No.23401475

Email dp.arora@nic.in

To

All the Secretaries in Gol

Annexure-I

Implementation of DigiLocker in Government Departments for Citizen Centric Services

This shall be applicable to all Ministries, Departments their attached and subordinate organizations / Autonomous/statutory bodies, Government agencies, educational institutions etc. which would use DigiLocker as an issuer, requester and verifier (known as subscriber).

Departments concerned shall register themselves as mentioned below and may refer the technical documents for the integration of their services with DigiLocker.

1. **Registration:** Authorized officials have to visit the 'Partner portal' of DigiLocker (url:<https://partners.digilocker.gov.in>) and register as an Issuer, requester or verifier.
2. **Technical resource for integration:** API specification documents are available at below link:

<https://digilocker.gov.in/resource-center.html>

3. **For any Technical support/ guidance please write to us:**

partners@digitallocker.gov.in

4. **You may contact below mentioned officials for escalation:**

Level-1

Sh. Durgaprasad Dash,
Addl. General Manager,
email: durga@digitalindia.gov.in

Level-2

Sh. Debabrata Nayak,
Project Director, NeGD
email: dnayak@digitalindia.gov.in